



ESSENCE CABINETS LIMITED 5-YEAR WARRANTY

Essence Cabinets are warranted to the original purchaser to be free from material and workmanship defects under normal use. This warranty is non transferable from the original consumer purchaser and is applicable to product used for residential purposes. Warranty coverage starts at the possession date or 120 days after installation date, whichever comes first. Warranty coverage for supply only jobs starts at the time of delivery. No dealer of Essence has authority to change or enlarge this warranty.

This warranty covers only parts and materials of the products supplied by Essence. Any defects in material or workmanship will be either repaired or replaced at the discretion of an authorized Essence Cabinet's representative. This warranty does not cover damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, normal wear of the finish including scratches / nicks / natural aging, lack of reasonable and necessary maintenance and service, lack of proper moisture(40-50 percent relative humidity) or temperature level; nor does it warranty the improper installation or unauthorized repair, attempted repair, alteration, or modification or defect, in the unit when the product is installed. Essence will not be responsible or liable for any indirect, consequential or incidental damages or costs sustained by the user. All cabinetry sold for use in a commercial or rental basis is limited to a one year warranty.

LIMITED WARRANTY ON NATURAL WOOD PRODUCTS

Wood is a natural product which is in a continual state of expansion and contraction due to humidity and temperature changes, which may cause hairline cracks along rails and stiles assembly joints of the cabinet's face frame, slab and 5-piece door, slab and 5-piece drawer front. These hairline cracks or movements will not weaken the finish and are considered acceptable as industry standard, therefore not covered by this warranty.

Essence utilizes only select solid wood and wood veneers. However, wood varies in color for shades of white, red, black, even green areas. Mineral streaks may be visible too, where parts of the tree absorbed minerals differently in one area than another. Grain and apparent texture will vary from "even" to "wild".

Natural variations will be present throughout the wood product and are more visible on darker finishes. They will occur on adjacent cabinets, between pairs of doors and drawers on the same panels. The effect of these variations in an entire project may be different from what you may visualize in a smaller display of finish sample. While a door sample may show all of the previously mentioned variations not every door in your project will. Due to the random placement of these variations, every door will be unique and some doors may receive all of the effects, others just a few. The variations are broad, but they are the beauty of wood. Essence is not responsible for the type and/or degree of variations you may experience in your job and these types of natural variations in the wood are not considered to be warrantable.

Sunlight, heat, cleaners and other environmental conditions may affect the color over time. The finish of replacement parts is not guaranteed to exactly match the finish of the original components due to the changes that occur during the natural aging that affects color and grain. For more information, please refer to Essence Customer Care Guideline.

LIMITED WARRANTY ON UNFINISHED PRODUCTS

Unfinished cabinets lack the protection of a finish coat and are more susceptible to damage from variations in temperature and humidity. This warranty does not cover unfinished products.



LIMITED WARRANTY ON THERMOFOIL/Melamine PRODUCTS

Thermofoil (or vinyl wrapped) cabinetry is a prefinished material which is affixed onto a stable core material. The finish is susceptible to damage when exposed to harmful conditions. Discolouration and damage can occur if this material is exposed to heat, smoke, oils, harsh chemicals, and even sunlight. This material is not covered by warranty if any of these conditions contributed to the wear, discolouration, or other visual deficiencies. In addition, this warranty does not apply to any thermofoil products installed without the use of properly installed heat shields (adjacent to appliances) or protection from fixtures, such as lighting that generates high temperatures.

LIMITED WARRANTY ON PARTS

Countertops, accessories, and other items supplied by Essence but manufactured by other suppliers, are covered for a period of one year. Door hinges, handles, drawer slides, wood drawer boxes, and wood slide out trays, carry a 5 year limited warranty and will be replaced if failure occurs. This warranty does not cover normal incidental deterioration or abnormal use during the standard life of the product. Drawers and shelves can hold certain amount of weight. 5-piece box drawer $\frac{3}{4}$ " extension with side mount white nylon roller carries one (1) year warranty. For more information, please refer to Essence Customer Care Guideline.

OTHER TERMS

ESSENCE warranty is limited to the value of the original materials purchased from Essence and is further limited in amount to the purchase price paid for such materials. The cost of extraneous materials, labor, travel costs, installation expenses or other related expenditures, are covered only for the first year of warranty period.

This warranty does not cover adjustments of doors, drawers, and other accessories, and resealing joints between cabinets and walls, which are required from time to time due to settling or drying out of the house, or with extended use. These adjustments are not considered defects and are part of the typical home owner maintenance. For more information on adjustment instructions, please refer to Essence Customer Care Guideline. Door warpage of $\frac{3}{16}$ " or less from corner to corner is also considered to be within tolerance and is not covered under this warranty

Essence reserves at its own discretion the right to change design, specifications, and materials of its products. Replacement parts are subject to availability, and therefore warranty replacement parts may differ slightly from the original parts. If the warrantable product is discontinued, an alternate solution will be sought with you.

Essence shall not be liable for either its failure to perform or its delays in performance hereunder arising out of or resulting from causes beyond its control, including but not limited to, acts of God, acts of Government, wars, fires, floods, epidemics, quarantine, strike, freight embargoes, weather or default by suppliers due to any such causes.

Except to the extent provided by applicable law, all implied warranties, including warranties of merchantability and fitness for a particular purpose, are limited to the duration of the applicable warranty above, and under no circumstances shall Essence be liable for consequential damages sustained in connection with the product. The express warranty above constitutes the entire warranty and is in lieu of all others expressed or implied. This limited warranty gives you specific legal rights and you may have other rights, which vary from country to country or province to province, therefore, the above limitations or exclusions may not apply to you.

WARRANTY CLAIMS

All claims for defective materials or workmanship must be submitted to Essence Cabinets in writing and must specify the alleged defect within 90 days after the date the defect is first discovered or reasonably could have been discovered. For supply only products, dealer shall make a claim within 5 days of receipt of product. The claimant



must provide information and evidence required by the original authorized dealer or Essence Cabinets. If requested, the claimant must permit inspection of the product within a 2 weeks of time after the claim is made. Proof of purchase is required and the return of the product may be required for replacement. Warranty claims can only be made one the full purchase price of the product has been received by Essence Cabinets.

For any warranty claim, please contact:

Essence Cabinets Inc.

2255, 90B Street SW, Edmonton, Alberta T6X 1V8

Phone: +1 (780) 401-1750

Email: Warranty@EssenceCabinets.com